



I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to:

PATENT | Attorney Docket No.: 020676-000100US

Commissioner-for Patents  
P.O. Box 1450  
Alexandria, VA 2231301450

On 3-2-04

TOWNSEND and TOWNSEND and CREW LLP,

By: *Edward Masinas*  
Edward Masinas

#5  
RECEIVED W/D  
MAR 08 2004  
4-13-04  
Technology Center 2600

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Ifay F. Chang

Application No.: 09/634,139

Filed: August 8, 2000

For: METHOD FOR ENABLING E-COMMERCE VOICE COMMUNICATION

Examiner: Unassigned

Art Unit: 2741

REQUEST FOR WITHDRAWAL OF ATTORNEY UNDER 37 C.F.R. § 1.36 AND CHANGE OF CORRESPONDENCE ADDRESS

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

I, Stephen Y. Pang, partner with and signing on behalf of all the attorneys at the law firm of:

TOWNSEND and TOWNSEND and CREW LLP;  
Two Embarcadero Center, 8th Floor  
San Francisco, California 94111

respectfully request permission to withdraw from all further responsibility in this case in accordance with 37 C.F.R. § 1.36.

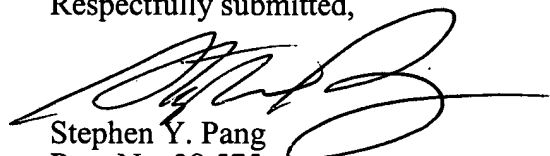
With regard to the present matter, the Patent Office is requested to correspond directly with the Applicant of record at the address provided below. The mailing address of the Applicant, to which the correspondence address should be changed is:

IPO2U.com  
ATTN: Dr. Ifay Chang  
P.O. Box 944  
Yorktown Heights, NY 10598

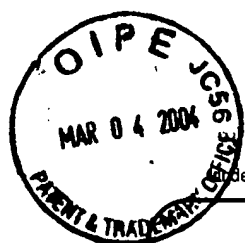
Tel: (914) 248-6770  
Fax: (914) 248-6429

This request is enclosed in triplicate.

Respectfully submitted,

  
Stephen Y. Pang  
Reg. No. 38,575

TOWNSEND and TOWNSEND and CREW LLP  
Two Embarcadero Center, 8<sup>th</sup> Floor  
San Francisco, California 94111-3834  
Tel: (415) 576-0200  
Fax: (415) 576-0300  
KLB:rms  
60081512 v1

**REQUEST FOR WITHDRAWAL  
AS ATTORNEY OR AGENT**

Application Number	09/634,139
Filing Date	August 8, 2000
First Named Inventor	IFAY
Art Unit	2741
Examiner Name	STEWART
Attorney Docket Number	020676-000100US

**To: Commissioner for Patents  
Washington, DC 20231**

I hereby apply to withdraw as attorney or agent for the above identified patent application.

The reasons for this request are: At the request of the client.

**RECEIVED****MAR 08 2004****Technology Center 2600**

1. ☐ The correspondence address is NOT affected by this withdrawal.  
2. ☒ Change the correspondence address and direct all future correspondence to:

**CORRESPONDENCE ADDRESS**☐ Customer NumberPlace Customer Number  
Bar Code Label here**OR**☒ Firm or  
Individual Name Dr. Ifay Chang

Address IPO2U.com

Address P.O. Box

City Yorktown State NY ZIP 10598

Country U.S.A.

Telephone (914) 347-2450 Fax (914) 347-2454

- ☒ This request is made on behalf of myself and  
☐ all the attorneys/agents of record.  
☐ the attorneys/agents (with registration numbers) listed on the attached paper(s), or  
☒ the attorneys/agents associated with Customer Number 20350

This request is enclosed in triplicate (including any attachments).

Name Stephen Y. Pang, Reg. No. 38,575, Townsend and Townsend and Crew, LLP

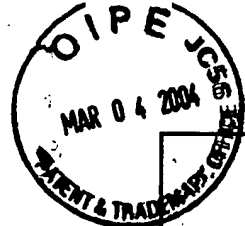
Signature 

Date February 29, 2004

**NOTE:** Withdrawal is effective when approved rather than when received. Unless there are at least 30 days between approval of withdrawal and the expiration date of a time period for response or possible extension period, the request to withdraw is normally disapproved.

This collection of information is required by 37 CFR 1.36. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, Washington, DC 20231.

If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-786-9199) and select option 2.



RECEIVED

MAR 08 2004

Technology Center 2600

<b>TRANSMITTAL FORM</b> (to be used for all correspondence after initial filing)		Application Numbers	09/634,139 09/634,264
		Filing Dates	August 8, 2000 August 8, 2000
		First Named Inventor	Chang, Ifay F. (for both applications)
		Art Unit	2741 for 09/634,139 2662 for 09/634,264
		Examiner Name	Hassan Kizou for 09/634,264
Total Number of Pages in This Submission	4	Attorney Docket Number	020676-000100US anad -000300US

## ENCLOSURES (Check all that apply)

<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s)  <input type="checkbox"/> Extension of Time Request  <input type="checkbox"/> Express Abandonment Request  <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s)  <input type="checkbox"/> Response to Missing Parts/ Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input checked="" type="checkbox"/> Request for Withdrawal as Attorney or Agent (2 pages) <input type="checkbox"/> Terminal Disclaimer  <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s)	<input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information  <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below):  Return Postcard
Remarks		The Commissioner is authorized to charge any additional fees to Deposit Account 20-1430.

## SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual	Townsend and Townsend and Crew LLP Stephen Y. Pang			Reg. No. 38,575
Signature				
Date	2/15/04			

## CERTIFICATE OF TRANSMISSION/MAILING

I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.

Typed or printed name	EDWARD MASINAS		
Signature		Date	3-2-04